INTEGRATED MANAGEMENT POLICY

Starting from the Chairman of the Board, every Tailwind Employee has the ultimate responsibility to reach the highest safety and compliance performance.

We create, apply, maintain and improve strategies and processes about all our aviation activities, by adding a balanced allocation of organizational resources, in order to achieve national & international standards with the safest matter.

To reach to our target, we firmly commit that;

- We show our willingness to support our integrated management and consistently develop company safety and compliance culture demonstrated by investment in people, facilities and equipment.
- We add integrated management matters to job description of all management staff, as one of their major responsibilities, and describe clearly their roles to reach to the desired safety and compliance level.
- We supply the necessary resources for the application of integrated management processes; and to reach to the goals based on safety enhancement and accident prevention strategies.
- We include safety and risk considerations into our business developments and operational changes by incorporating safety principles and controls into standard operating procedures,
- We establish and operate hazard identification and risk management processes, in order to clear away or minimize as much as possible the risks relative to our main activities and human factor.
- We support and encourage effective safety and compliance reporting and communication among all employees, in order to manage safety matching with "Just Culture" by using written and verbal communication tools, to promote reporting of incidents/accidents and potential hazards on a non-punitive basis
- We will take no action against any employee if a safety concern is disclosed about him/her, unless disclosure indicates an illegal act, gross negligence or a deliberate or willful disregard of regulations or procedures, beyond any reasonable doubt.
- We conform to all applicable legal and regulative national & international requirements and company standards, and go beyond them, whenever possible.
- We define, measure and evaluate our integrated management performance in relation with realistic objectives in order to maintain continuous improvement of our processes in order to remain effective, dynamic, innovative, cost efficient and competitive; and to set effective preventive actions;
- We implement all necessary measures for safe and secure realization of operations and maintain our aircraft airworthy,
- We develop strategies to measure and improve the employees' voluntary participation to the establishment and maintenance of safe practices and workplaces.
- We employ personnel having necessary skills and train them to ensure that they maintain the required competencies, have appropriate aviation safety and compliance knowledge and have a common understanding of safety and the nature of hazards.
- We give high importance and do risk analysis for any economical advantages affecting our company's income and profit.
- We provide services meeting our customers' needs and surpass their expectation in order to maintain their satisfaction and loyalty for today and the future.
- We ensure our third party service providers conform to our safety and compliance standards.

Mehmet BOSTAN
Managing Director

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